

# Slough Centre Nursery School



## Parent and Visitor Code of Conduct

Approved by:

Chair of Governors: *Maresh Yanambakkam*

Date: 23.03.2021

Headteacher: *Zoe Hartney*

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## Slough Centre Nursery School

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### PARENT/CARER CODE OF CONDUCT

#### **RATIONALE**

We believe that we are very fortunate to have supportive and friendly parents and carers.

Our parents/carers recognise that educating children is a process that involves partnership between home and school and understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parent and visitors to our school about expected conduct so that we can work together to ensure a safe and positive school environment for our children and school community as a whole.

#### **GUIDANCE**

This guidance supports implementation of the Home-School Agreement. We expect parents, carers and visitors to show respect and concern for others and are reminded:

- To support the respectful ethos and values of our school by setting a good example in their own speech and behaviour towards all members of the school community;
- That staff and parents need to work together for the benefit of their children.
- To approach school staff with concerns or for help to resolve an issue and to do so in an appropriate manner. To disengage with anyone doing otherwise and redirect them to staff and the appropriate channels for assistance.
- That all members of the school community are to be treated with respect using appropriate language and behaviour.
- To correct their own child's actions especially where it could lead to conflict, aggressive or unsafe behaviour.
- To respect the school environment, including keeping the school tidy by not littering.
- To follow the parking rules. Parking legally, safely and considerately and by doing the right thing when delivering and collecting children from school.
- To use other strategies rather than using 'staff' as threats to admonish their children's behaviour.

In order to support a peaceful and safe school environment, the nursery will not tolerate parents, carers or visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with any of the school's operation or activities anywhere on the school premises;
- Using loud and/or offensive language or displaying temper on school premises;
- Threatening or intimidating, in any way, a member of school staff, visitor, fellow parent/carer or child. This includes physical punishment against your own child on the school premises (some actions may constitute an assault with legal consequences);
- Damaging or destroying school property;
- Sending abusive or threatening e-mails, text/voicemail/phone messages or other written communications to anyone in the school community;
- Defamatory, offensive or derogatory comments regarding the school or any of the pupils/parents/staff at the school in any format (including on the internet or social media platforms) - See Appendix 1;
- Approaching another parent or child to discuss or chastise them because of an issue between the children (such an approach to a child may be seen to be an assault on that child and may have legal consequences);
- Approaching other parents/carers/visitors to discuss particular concerns you may have regarding the school, classroom matters, staff and pupils. Or, engaging in these conversations if you are approached by other parents/carers/visitors;
- Smoking, taking illegal drugs or the consumption of alcohol on the school premises or accessing the school site whilst intoxicated;
- Taking photo, videos and recordings on phones or other devices while on the school premises without the permission of the school.
- Dogs being brought on to school premises (other than guide dogs).

## **BREACHING THE CODE OF CONDUCT**

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will always endeavour to resolve the matter in a reasonable manner. Depending on the nature of the incident, the school may then address the issue by having a meeting with the person concerned, issuing a warning letter or prohibiting an offending adult from entering the school grounds to safeguard our school community. The school may also feel it necessary to report particular incidents to the appropriate authorities in some circumstances.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher.

The headteacher will consult the chair of governors before prohibiting a parent from the school site.

We trust that parents, carers and visitors will assist our school with the implementation of this policy and thank you for your continuing support.

*Note: Parents should ensure they make all persons responsible for dropping off and collecting their children aware of the policy.*

## **APPENDIX 1**

### **Inappropriate use of social media and networking sites**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents or pupils.

The Department for Education/Government and Governors of Slough Centre Nursery School considers the use of social media, networking and other websites being used in this way as unacceptable. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, where they will be dealt with fairly, appropriately and effectively for all concerned.

### **Libellous or Defamatory posts**

In the event that anyone from our school community is found to be posting libellous or defamatory comments on Facebook or other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carers removes such comments immediately.

### **Cyber Bullying**

We take very seriously the use of cyber bullying by anyone in our school community to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of school bullying.

The school will also consider its **legal options** to deal with any such misuse on social networking and other sites.